

**CAMBRIDGE UNIVERSITY HOSPITALS NHS FOUNDATION TRUST**

Minutes and Actions from Rosie Maternity Voices on Thursday 19<sup>th</sup> July 2018 at 11:00 in Room 17, Clinical School

**Attendees:** Rachel James (Chair and Service user),  
 Anna Shasha – Head of Midwifery  
 Rosy Jordan – Patient Experience Midwife  
 Anna Richardson – User Rep/Doula  
 Jan Butler, Consultant Midwife  
 Sarah Hackett, Infant Feeding Midwife  
 Becky Anderson, Professional Midwifery Associate (PMA)  
 Annie West, Band 7, RBC & PMA  
 Megan Wisbey – ACT  
 Amy Risdale – Service user  
 Ragamallika Pinnameneni, Consultant Neonatologist  
 Harriet Hunt –Service user  
 Caroline Zwierzchowska-Dod – Doula

**Apologies:** Julie Taylor-Robertson, Alberto Cala, Lesley Bennett, Sophie Messenger, Kim Field, Better Births CCG, Claire Parker

**In Attendance:** Linda Ambrose (Minutes/Actions)

**Minutes**

Ref	Type	Area	Detail	Owner
1	Minute	Welcome, Introductions, Conflict of Interest, Minutes, Actions	<ul style="list-style-type: none"> <li>Minutes of the last meeting 13/3/18 passed.</li> </ul>	-
2	Minute	Actions from last minutes:	<ul style="list-style-type: none"> <li>Minutes of the January 2018 meeting not yet passed because Anna Shasha to check and confirm the stillbirth rate (quoted in the minutes as 11.31%) Now confirmed as 1.1%. Minutes can be passed.</li> <li>ACT funding has now finished. Underspend of ACT funds by approx. £500. RJ has agreed with Alex Cavagne that the underspend will be used to purchase 6000 RMV A5 flyers for inclusion in the Bounty Packs every pregnant woman receives. Funding for 2018/19 has been obtained from NHS England for 1 year and includes a remuneration payment of one day per month for the Chair at the NHSE Patient Public Voice rate of £150 per day. Budget looked at and approved. ACTION: RJ to inform CCG the NHSE budget is approved by RMV committee.</li> </ul>	AS RJ
3	Minute	Update from LMS Meetings:	<ul style="list-style-type: none"> <li><u>Tongue Tie</u>: Sarah Hackett: Nicolas Harris from Better Births, CCG is leading a working group to look at the tongue tie service across Hinchingsbrooke, Peterborough and the Rosie. A workshop was held in June and was well attended by service users, CCG, voluntary breastfeeding groups and infant feeding teams. A working group is now meeting with the aim to develop a pathway for the</li> </ul>	SH

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			<p>new service. An open meeting for service users and staff working with tongue tie families will be held on Weds 12th September at Hinchingsbrooke Park to look at the early-stage plans. Following this a business plan will be submitted to the CCG to fund the service.</p> <ul style="list-style-type: none"> <li>• <u>Continuity of Care</u>: this is still very much a work in progress. <ul style="list-style-type: none"> <li>- Jenny Brewster, Consultant Obstetrician, has been appointed as the obstetric lead.</li> <li>- The LMS is meeting regularly to share ideas and Julie Taylor Robertson has already met with Guy's Hospital in London to see how their CoC models work. LMS Survey sent to all midwives and Band 2 and 3. It was agreed this would need to be resent if reply percentages not adequate.</li> <li>- Becky Anderson is at present scoping models of care for low risk women; it was noted that high risk women also need a model of care including caesarean sections.</li> </ul> </li> <li>• <u>Infant Feeding</u>: RJ advocated at the LMS Steering Group for the setting up of a Cambridgeshire Infant Feeding Strategy Group because Cambs is at present reliant on voluntary and charitable groups to deliver community infant feeding services. Group needs local authority leadership and Better Births to take forward. RJ provided contact details for community breastfeeding contacts to Becci Percival CCG who is leading the workstream.</li> <li>• <u>Choice and Personalisation</u>: Fran Stephens, HOM at Peterborough is lead on this stream. Working group formed of Jan Butler/Claire Parker, RJ and midwives from MWAFT. Meeting again next week to produce an information pack for women about choice in pregnancy and to discuss how personalised birth plans can be taken forward.</li> </ul>	AS  SH  AS
4	Minute	Caesarean birth choice & personalisation pathway: service user experience	<ul style="list-style-type: none"> <li>• Service user talked about her excellent antenatal midwifery care to create a personalised VBA2C care plan however she was unable to make plan for any choices for a 'just in case' in-labour caesarean birth because it 'depends who you get on the day'. Only way to plan was to book an elective caesarean which she didn't want. During labour when caesarean birth needed, the service user then experienced an OB consultant denying her choices (immediate skin to skin, optimum cord clamping, viewing the birth and doula accompanying them into theatre) as unsafe. Disempowering and really distressing in labour. Discussions re. consistency of obstetric message and practises, where senior OBs believe everyone practises in this way yet women experience something different. [Service user experience captured in minutes with permission]  <b>ACTIONS:</b> Jan Butler to meet with Jenny Brewster to discuss consistency across obstetric care. Medical staff should ensure that junior staff are giving the same message and Becky Anderson confirmed that she is working with junior midwives. RJ has appointment in September to discuss developing a caesarean birth pathway to ensure consistency of practice so women and babies experience as gentle a birth as possible in their individual circumstances. Preterm SROM leaflet has now been finalised.</li> </ul>	RJ
5	Minute	Service users: key themes, areas of concern or q's which have come up:	<ul style="list-style-type: none"> <li>• Long inductions lasting 5-7 days: [Awaiting Rosy's data for inclusion in the minutes data now available and will be circulated] <b>ACTION:</b> results of the biennial induction audit will be presented at the Sept meeting by Alberto – carried to next meeting, audit results not ready.</li> <li>• PMA Becky Anderson: the appointment of a Professional Midwifery Advocate has replaced the Supervisor of Midwives role. The main difference is that the PMA will not be involved in any investigations. The post has been created to maintain the supportive aspect for midwives so they can feel confident advocating for women. It is a midwife facing role rather than public facing.</li> </ul>	RJordan



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**Actions Open or In Process**

Date of Original Log	Type	Area	Action	Owner	Deadline	Comment
11.1.18	Action	Actions from last minutes	Bereavement team will liaise with Emergency Department re. experiences of women in that department who attend with miscarriage.	JS/Rachel James	11.9.18	JS/Rachel James to email Selina Halsall Crowgey, Bereavement Team. update
11.1.18	Action	Dashboard	Stillbirth rate showing as 11.31%, inaccuracy? needs checking	AS	11.9.18	
11.1.18	Action	Liam Barford: Commercial Relationships	JS and LB to meet to discuss future relationship between RMV and Commercial Development.	JS	11.9.18	Meeting date TBC
11.1.18	Action	RMV Questionnaire/Dash board	Volunteers required to analyse feedback	JS	11.9.18	CZD offered, was awaiting minutes saying this
13.3.18	Action	Invite to Obstetricians	AS to invite Jenny Brewster, Jerry Brockelsby and Tracey Christmas to next RMV meetings.	AS	11.9.18	Action complete. Meeting was re-arranged from June to July so unfortunately unable to attend
13.3.18	Action	Lady Mary Ward	Rose Jordan to liaise with JS re. devising a tip sheet re. birth partners' behaviour when staying overnight.	RJordan/AS	11.9.18	In discussion with the new Lady Mary Ward manager about the rules and expectations prior to completion of the tip-sheet.
19.7.18	Action	Budget	Inform CCG the NHSE budget for 2018/19 is approved by RMV committee	RJ	20.7.18	Complete 20.7.18
19.7.18	Action	Caesarean pathway	Jan to meet Jenny Brewster to discuss consistency across obstetric care	JB	11.9.18	
19.7.18	Action	Caesarean pathway	Appt booked with Jenny Brewster to discuss developing a caesarean birth pathway to ensure consistency of practice so women and babies experience as gentle a birth as possible in their individual circumstances.	RJ	18.9.18	
19.7.18	Action	Induction of Labour	Biennial audit results presented at the September meeting.	RJordan/AC	11.9.18	
19.7.18	Action	Professional Midwifery Advocate	Dedicated phone or email for women to contact a senior mw, published on website.	BA/AW	11.9.18	
19.7.18	Action	Information leaflets - updated	HH & MM to be invites to review meeting.	AW/HH/MM	11.9.18	

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19.7.18	Action	Sepsis project	RJ to advertise on social media for volunteers interested in sepsis. Need info	RJ	11.9.18	
19.7.18	Action	Research	Add 'research' to agenda	JS	11.9.18	